

QUALITY POLICY

Witzenmann Slovakia 01/2024



The quality of our products and services is one of the highest goals of Witzenmann Slovakia, spol. s r.o. We make full use of the knowledge and competence of our experts and, in cooperation with our parent company Witzenmann GmbH, we are involved in the innovative design of technological solutions for the production of flexible parts for internal combustion engines.

By leveraging the capabilities of the latest technologies and digitalization, we aim to meet the most demanding requirements and expectations of our customers. The analysis of potential risks is one of the key factors influencing the company's operations and is a preventive tool that eliminates defects in our products and is a prerequisite for ensuring the satisfaction of our customers. The company's long-term goal is to maintain its position as a reliable and trustworthy supplier and partner.

- ✓ **The quality and safety of our products** is paramount. We emphasize understanding the importance of the quality and safety of our products in our communications with our employees and suppliers. Continuous improvement in the areas of product quality and safety is our daily task.
- ✓ **Customers** and their satisfaction are the basis for the progress of our company. Active communication with customers and understanding their requirements and expectations is a prerequisite for long-term development and maintaining the competitiveness of our products...
- ✓ **Suppliers** and the quality of input materials guaranteed by them are a prerequisite for maintaining the high quality of our products. Objective evaluation, selection and fair relations with suppliers are the basis for mutually beneficial cooperation.
- ✓ **Employees** at all levels of the company are the driving force that ensures the prosperity, progress and continuous improvement of the company. We provide employees with a safe working environment and fair compensation. We support employees in their professional development and value the performance and personal commitment of each of them. The collective bargaining agreement is the basis for fair relations between the company and its employees and is a prerequisite for social reconciliation as an important condition for achieving our goals.
- ✓ **Other stakeholders (state authorities, local authorities, interest associations in the region)** are an integral part of our working environment. Their demands and expectations are among the important aspects that we are committed to fulfilling in the interest of the development of the region in which we operate.
- ✓ **Compliance with all applicable legislative requirements** is one of the basic prerequisites for the operation of our company. We consider socially responsible business and adherence to ethical principles to be an integral part of our corporate culture. We consistently ensure that we act in accordance with the law and respect human rights. We reject child labour, bribery, corruption and discrimination of any kind.

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- ✓ **Long-term sustainable development** is a goal that our society shares and accepts as a fundamental principle in the area of the relationship with the environment and the preservation of natural resources for future generations. We strive to minimize the negative impact of our production and our products on the environment and consider this an important part of our social responsibility.

To promote the achievement of our commitments we have established a System of Quality Management in accordance with the requirements of the standards ISO 9001:2015 and IATF 16949:2016. All the employees working with Witzenmann Slovakia undertake to perform their jobs in accordance with the provisions specified above and described in the quality management documentation, and thus contribute to the continuous improvement of our quality management system.

In Vlkanová, on 29.01.2024

Ing. Ivan Štekláč, m.p.
Quality Manager

Ing. Ružena Štubianová, m.p.
Managing Director