

QUALITY POLICY

WITZENMANN UK LTD.
05/2019

Our business is the design, manufacture, refurbishment and supply of flexible hose assemblies, expansion joints, bellows, fittings and couplings.

As a supplier of products to the Process Industries that have potentially hazardous duties, it is our objective to achieve a consistently high standard of reliability. The operation of all quality assurance standards is considered fundamental and paramount to our business policy of maintaining and improving the reputation of Witzmann UK. We take the interests of both our customers and other interested parties very seriously.

The achievement of consistent quality calls for a systematic, disciplined and risk based thinking approach by all employees in all activities associated with each customer's order.

It is our policy to effect and demonstrate our commitment to quality by the application and maintenance of a Quality Management System accredited to National and International Standards ISO9001 :2015. In doing so we also commit to adhering to all statutory, regulatory and environmental requirements.

The Quality Management System is the responsibility of the management team and the Quality Manager has the authority for its implementation and maintenance. The main policies and objectives are contained within the Quality Manual and supported by Operating Procedures.

Kevin East,
Managing Director

Quality Policy is communicated through the organisation by distribution of the policy statement to all employees. The Quality Manual is available to all departments, and managers are responsible for ensuring that everyone has access to and a full understanding of appropriate policies and procedures. Upon request, the Quality Policy is also available to all other relevant, interested parties whether internal or external to the Witzmann group of companies.

The company's aim is to profitably provide products and services that meet the needs and purpose of the customer.

Our objectives can only be achieved by a commitment to continual improvement and work practice focused on prevention and 'right first time'. This requires that ALL individuals take responsibility for the quality of their work, the service they provide and for initiating improvements. In order to realise this, the company has a policy of training to meet job requirements and to enhance quality awareness.

Objectives shall be open for discussion at the scheduled Quality Review Meeting and included in the agenda/minutes of said meetings.

The function of Quality Assurance has the full support of the Managing Director. We are all committed to the purpose of Quality Assurance and to the practices described in the Quality Manual.

WITZENMANN
managing flexibility